



Product Position Statement

Alkon Family Batch Product

December 10, 2010

The following Product Position Statement Document includes Version 6.XX software and all hardware models (Phase I, Phase II, Phase III, Phase IV, and Phase V) of the Alkon Family (Spectrum, Sprint, Vectra).

Position Statement

Since the inception of the Alkon Spectrum Batch Product Line (1985), Command Alkon has taken pride in the ability to update/upgrade/convert the existing Alkon hardware to support the newest software technology. However, through the past 25 years of the Alkon Family Batch Product Line, the hardware technology has advanced well past what was originally designed. This document will define the options for the software/hardware migration path as the Alkon hardware is experiencing technical obsolescence.

Version 6.XX Software

Alkon Software Version 6.XX

The Version 6 New Feature Enhancement ended on **January 1, 2011**. New Version 6 system sales and Version 4 to Version 6 upgrades cease on **March 31, 2011**. The Version 6 Software Development and Maintenance will end on **December 31, 2014**.

<u>Software Version</u>	<u>End of New Feature Enhancement</u>	<u>End of System and V6 Upgrade Sales</u>	<u>End of Software Maintenance Releases</u>
Up to 6.25	January 2011	March 2011	December 2014

Alkon Software Version 6 Support Contracts

The Version 6 annual software support contracts will end on **December 31, 2013**. The Version 6, 24 hour/7 day telephone support will end on **December 31, 2018**.

<u>Software Version</u>	<u>Last Annual Software Maintenance Contract Offered</u>	<u>Last Annual Telephone Support Contract Offered</u>	<u>End of Enhanced 24/7 Telephone Support</u>
Up to 6.25	December 2013	December 2017	December 2018

Alkon Family Hardware Platform Options

Support Position

Command Alkon will continue hardware support for the hardware versions listed below until the date listed by version.

Phase I thru Phase V Hardware

Alkon Hardware - Phase I, Phase II, Phase III, Phase IV, Phase V

COMMANDbatch Conversions will be offered for this hardware platform until **December 31, 2012**. All support and maintenance offerings on the Alkon Hardware Phase I, Phase II, Phase III, Phase IV, and Phase V will end on **December 31, 2014**. The End of Life for the Phase I, Phase II, Phase III, Phase IV, and Phase V hardware sets will be **December 31, 2015**.

<u>Hardware Versions</u>	<u>End of Hardware Support Contracts</u>	<u>End of Hardware Maintenance</u>	<u>End of Life</u>
Phase I to Phase V	December 2014	December 2015	December 2015

Hardware Upgrade to EZ-Cal Hardware

Command Alkon offers special pricing for migration of the Phase I, Phase II, Phase III, Phase IV, and Phase V to EZ-Cal hardware using COMMANDbatch software.

EZ-Cal Hardware

Alkon Hardware - EZ-Cal

The EZ-Cal hardware is the current hardware platform for COMMANDbatch software.

Summary

Command Alkon is offering a combination of software and/or hardware upgrades as needed to increase the longevity of the Alkon product line. The option is available to convert the software first to COMMANDbatch, using the existing hardware platform with minimal changes and then upgrading to the EZ-Cal hardware at a later date.

Please contact your Command Alkon Representative at 1-800-624-1872 for more information.